SMS Terms of Service

Last Updated: November 3, 2026

Profulgent Technology LLC ("Profulgent," "we," "**us**," or "**our**") uses SMS (text) messaging as a communication method related to our services. SMS messages may include **appointment reminders, scheduling updates, clinic announcements, and health or wellness–related information**.

Consent to Receive SMS Messages

By checking the acceptance box, submitting a form, or otherwise providing your mobile phone number, you consent to receive SMS messages from **Profulgent.** You may receive **transactional messages** (such as appointment reminders and scheduling updates) and **informational messages** (such as clinic announcements).

You must be **18 years of age or older** to participate. Message and data rates may apply. Message frequency may vary.

Opt-Out and Assistance

You may opt out of SMS messages at any time by replying **STOP**. You will receive a confirmation message, and no further SMS messages will be sent unless you re-opt in.

For help or assistance, reply **HELP** or contact us at **(732) 242-9345**.

Data Use and Privacy

Your mobile phone number and SMS opt-in consent will **not be sold, rented, or shared for marketing purposes**.

Information may be shared **solely with our SMS service provider, RingCentral**, and authorized support vendors, only as necessary to operate and support the SMS program. For additional details about how we handle personal information, please review our **Privacy Policy**.

Delivery Disclaimer

SMS message delivery is subject to your wireless provider's availability and network conditions. **Tru Method is not responsible for delayed, failed, or undelivered messages**, as these are outside our control. Wireless carriers are not liable for delayed or undelivered messages.

Relationship to Other Policies

These SMS Terms of Service are incorporated by reference into and should be read together with our **Website Terms of Service** and **Privacy Policy**.

Contact

Profulgent Technology LLC
Phone: (732) 242-9345